
Quality Policy Statement

The management and staff of Laker-Vent Engineering are committed to ensuring customer satisfaction by continuing to operate and improve our quality management systems using the requirements of ISO 9001:2008 to enhance continuous improvement.

Within our systems quality objectives are determined, communicated, measured and reviewed for effectiveness and acted upon in order to continually develop and improve internal and external customer, supplier and other business relationships.

Effectiveness of the quality system shall be measured by analysing data in relationship to customer feedback, non conformances, audits and management reviews. The outcome of this is to ensure continual improvement is achieved.

This policy shall be reviewed annually as a minimum at the management review meeting. The management review shall ensure policy objectives relevant to the company goals and the needs of the customers shall be reviewed to improve quality performance in accordance with defined quality initiatives.

Laker-Vent Engineering is committed to the training and development of our personnel to meet operational and quality performance goals.

The policy shall be accessible to every employee through training, communication and can be viewed via the Laker Vent Intranet system. Copies may be requested by our Customers, potential Customers and regulatory authorities.

Richard Ventre



Chief Executive
1st March 2011